

Roadside Assistance

Q.

What if I have an accident while driving an Enterprise vehicle?

A:

You should call the phone number on the Enterprise rental agreement. If the accident involves another car or property, you should call the police and obtain a police report. If the accident happens after business hours, you should contact the roadside assistance number located on the back of the rental contract. Please report this to both Enterprise and your Risk Management Coordinator within 24 hours of the accident; this complies with the terms of the rental agreement.

Q.

What if my Enterprise car has service problems or breaks down?

A:

If service problems arise during normal business hours, you can call the local Enterprise branch or you can call Roadside Assistance at **800-307-6666**. Please keep in mind, Roadside Assistance charges will vary depending on the situation. Most preventable issues such as running out of gasoline or locking keys in the vehicle will result in a minimum \$61 service fee assessed to the rental by Enterprise Rent-A-Car.