



## TTC Fee Schedule\* for The Boston Consortium (TBC) Members

### Full Service

\$34.00	Each Domestic Air or International Air/Rail Ticket Transaction
\$27.00	Each Amtrak (Domestic) Rail Ticket Transaction
\$34.00	Each International Rail Ticket Transaction
\$75.00**	Each Corporate Award or Frequent Flyer Ticket Transaction

### No Charge For—

- Travel itineraries that do not contain air/rail segments (e.g. car and/or hotel booking only)
- To refund or void a previously-issued ticket
- For itinerary changes that do not require the issuance of a new ticket
- To use TTC’s Emergency Service Agency outside of normal TTC business hours (exception for VIP service)
- Access to online management report data and customized management reports

### Concur On-Line Fee Schedule

\$9.00	Concur Booking with Air / Amtrak
\$6.00	Concur Booking without Air (car and/or hotel only)
\$15.00	Concur Booking with Southwest Airlines, Direct Connect/Direct Access
\$25.00	Agent Assist on Concur Bookings
\$34.00	2 <sup>nd</sup> Agent Assist on Concur Booking
\$9.00	Exchange for change of departure/return – Agent Assist or Automated
\$25.00	Exchange with re-route or refund/rebook transactions – Agent Assist

~~\$70.00~~ — Monthly Concur Maintenance fee waived for TBC Members

\$1000.00 Set-up and Site Transition Fee

The use of TTC’s Emergency Service Agency (outside of normal TTC business hours) will be charged as follows for on-line bookings:

\$21.00	Information Call with/without Ticket Issuance
\$46.00	Service call with Ticket Exchange
\$11.00	Call to Airline Supplement

### At Cost

Miscellaneous Expenses (e.g. Expedited Delivery of Travel Documents)

*Note: A ticket transaction is defined as any ticket issued for air or rail services.*

*\*The Boston Consortium fee schedule is under contract 01JAN19 to 31DEC2020*

*\*\*The price for a Corporate Award ticket may vary depending on the airline*